

# B X X L G H T

## MANUAL

## WELCOME

Welcome to our manual:

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## ABOUT US

Bxxlght, a design company that designs light boxes in plexiglas with different led light techniques. The company was founded in 2013 by Daniela Upmark in Stockholm, Sweden. Bxxlght offers not just a simple product. The light box is a design product, an artwork and at the same time a design lamp. The performance of the light boxes can vary; have it standing on the floor, on a bookshelf or place it on the wall.

“New York 2011, that is where I came up with the idea of Bxxlght. Something felt missing in the Swedish design market. Especially at a time when home decor is the focus and where personal creativity is so important. During a trip in 2011 to New York I came up with the idea of Bxxlght. I wanted to find art that stood out and that did not have to cost as much as an art work from a gallery or from exclusive auctions. For each season we will let a creator interpret a light box, which will be available as a limited edition”, says Daniela Upmark, CEO and designer for Bxxlght.

## CUSTOMER SERVICE

If you have any questions regarding our products or shopping at [www.bxxlght.com](http://www.bxxlght.com) please contact our customer support at [info@bxxlght.com](mailto:info@bxxlght.com)

We'd love to assist you in the best way possible and we will respond to you a.s.a.p.

## WEBSITE

[www.bxxlght.com](http://www.bxxlght.com)

## CONTACT

Email: [Info@bxxlght.com](mailto:Info@bxxlght.com)

Phone: 0046 707 70 62 67

## SHOWROOM

Karlavägen 70

114 24 Stockholm/Sweden

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## INSTRUCTIONS

**Step 1:** Unpack the box carefully and try to avoid damaging the Bxxlght.

**Step 2:** Carefully collect the letters that are wrapped around the front of the Bxxlght.

**Step 3:** Put the letters on the Bxxlght by clicking them in between the white plastic lines.

### How to place your Bxxlght on the wall?

**Step 1:** Pick out on your wall a nice spot for the Bxxlght with enough space.

**Step 2:** On the backside of the Bxxlght you can find two holes. Mark these two holes on the right place on the wall. **Please notice: the distance between the holes is 51 cm!**

**Step 3:** Now you are ready to place your Bxxlght on the wall, at the place where you marked the two holes.

**Step 4:** Once you placed your Bxxlght on the wall, please check if the Bxxlght is placed correctly on the marked holes and if it hangs secure.

**Step 5:** Plug the power supply in the socket.

### How to take of the frame?

**Step 1:** Get a spoon from the kitchen.

**Step 2:** Use the back of the spoon to click the black frame off.

**Step 3:** Place the back of the spoon under the black frame at the front of the Bxxlght. Move your spoon to the top corner and click the frame out.

**Step 4:** Repeat 'Step 3' for every corner of the Bxxlght.

**Step 5:** Now you can take out the plexiglas in the middle of the Bxxlght.

**Step 6:** Your Bxxlght is now open..

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### How to change the led?

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**Step 1:** You can order a new led strip at our website [www.bxxlght.com](http://www.bxxlght.com)

**Step 2:** After receiving the new led strip from our website you can start with changing the led.

**Step 3: Please make sure that you pulled out the power supply before changing the led.**

**Step 4:** Take of the frame. On the previous page of this manual (page 2) you will find a description about how you take of the frame of your Bxxlght.

**Step 5:** Cut the led tape along the designated line.

**Step 6:** Remove the old led strip and attach the new led, exactly on the same way it was attached before.

**Step 7:** Pull the brown tab out.

**Step 8:** When the new led strip is placed correctly, you can place the brown tab back in.

**Step 9:** Plug the power supply in the socket.

**Step 10:** Let it shine again..

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## MEASUREMENTS

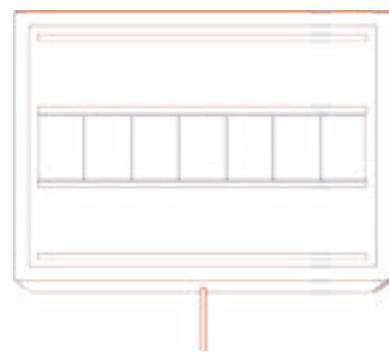
**BIG Bxxlght (475€)**  
90 x 70 x 13 cm



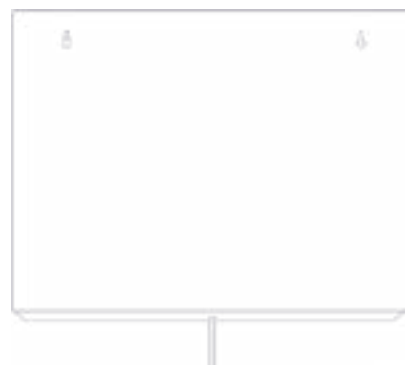
**Back of BIG Bxxlght**  
Distance between holes are 51 cm



**SMALL Bxxlght (375€)**  
70 x 50 x 13 cm



**Back of SMALL Bxxlght**  
Distance between holes are 51 cm



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## FAQ

### **How does a Bxxlght work?**

A Bxxlght is built with an exterior frame and internal lighting source designed to illuminate a graphic from behind. The letters are placed directly on a built-in etched plexiglas panel illuminated by LED's.

### **Can you place a Bxxlght on the wall?**

Yes you can, there are two key holes on the back of every light box. At page 2 of this manual you will find a description of how you place a Bxxlght on the wall.

### **For how long will the light shine in a Bxxlght?**

The lifetime of the LED's are approximately 10.000 hours.

### **What happens when the led "dies"?**

You can change the led by taking of the backside of the light box. On our website you can order new LED's. We will send you the new led, together with a video that shows you how to change it.

### **Can the Bxxlght be placed outside?**

No, we do not recommend you to place the light box outside.

### **When you order a custom made quote can you change this quote in the future?**

Yes, the letters of the Bxxlght are very easy to change.

### **How many letter can you put in one row?**

On every Bxxlght you will find three rows to place the letters. On our big size Bxxlght the maximum amount is 9 letters on one row and on our small Bxxlght the maximum amount is 7 letters per row.

### **What is include in a bxxlght order?**

The frame of the Bxxlght, LED lighting, Plexiglas front, power supply, 2x screws and the letters that you have ordered.

### **What are the measurements of a Bxxlght?**

We have two different sizes of the Bxxlght, there is a regular size and a small size. On page 4 of this manual, you will find the measurements of the Bxxlght.

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## DELIVERY

### Shipping Method - Domestic

In Sweden Bxxlght uses POSTNORD logistics and DHL service point to deliver the products. The delivery time is between 3-14 working days, depending on the destination and on what time of the day the order is made.

Once your package is ready to be picked up at your local service point, you will receive a text message. Please state your mobile number when placing an order.

All orders are processed at Bxxlghts warehouse in Poland. All items will be shipped via recorded delivery and thus are traceable. Please remember to bring a valid ID when you collect your package. Once items have been sent we can not change the order anymore. Delivery times are provided only as guidelines and do not take into account possible delays caused by payment authorization. It is the buyer's responsibility to ensure that the address reported at the order is correct.

We do not deliver to PO Boxes, due to courier restrictions and the risk of credit card fraud.

When packages are not collected within 14 days at the Service Point location, Bxxlght reserves the right to charge a handling fee of 180 SEK to cover return administration/ shipping and freight companies' administrative costs.

### Shipping Method - International (Deliveries Outside of Sweden)

International orders are shipped by DPD, TNT and UPS from our warehouse in Poland. The delivery time is between 3-14 working days.

Please note that UPS requires a signature when delivering the package. The couriers usually operate between 8am-6am. When ordering you can specify an alternative daytime delivery address, for example your work address.

An order confirmation email will be sent to you as soon as your order is received. When your order has been shipped, you will receive a shipment confirmation email. In this email you will find the tracking number of your package so you can easily track your order.

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We are unable to redirect orders once items have been dispatched. Delivery times are provided as guidelines only, and do not take into account possible delays caused by payment authorization or customs clearance at destination.

We do not deliver to PO boxes, due to courier restrictions and the risk of credit card fraud.

If you refuse the order or if we can't deliver the package because of incorrect information provided by you, we will deduct a fee from your refund to cover our shipping costs as well as any other fees that has been added on, such as import tax and duty.

Once Bxxlght has delivered the package to the courier, the responsibility of the package is yours. You are responsible for any additional taxes and duties. Bxxlght is not responsible for any fees charged by customs or authorities.

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## TERMS AND CONDITIONS

These terms & conditions (the “Terms and Conditions”) regulate all use of all content of the domain bxxlght.com (the “Site”). The Terms and Conditions will be valid for all your future transactions with bxxlght.com.

Please read these terms & conditions carefully before ordering any products from us. You should understand that by ordering any of our products, you agree to be bound by these terms & conditions.

### Copyright and Trademarks

Copyright in the documents provided on the Site (including, without limitation, tra-demarks, logos, graphics, text, photos, designs, icons, images, data and software) are owned by or licensed to us or our affiliates.

You may download, print and store copies of this material for your own personal, non-commercial use, provided this copyright permission notice is included in all such copies. You may not charge anyone for use of the material and you may not publish, retransmit or otherwise distribute the material to others without prior written consent from Bxxlght. You may not modify the material in any way, without the prior written permission of the copyright owner. Except as expressly stated in this legal notice, no rights or licenses to the material on the Site, or any portion thereof, shall be granted or implied.

### Personal Information

All personal information you provide us with or that we obtain will be handled by bxxlght.com as responsible for the personal information. The personal information you provide will be used to ensure deliveries to you, the credit assessment, to provide offers and information on our catalog to you. The information you provide is only available to bxxlght.com and will not be shared with other second parties. You have the right to inspect the information held about you. You always have the right to request bxxlght.com to delete or correct the information held about you. By accepting Bxxlght’s Terms and Conditions, you agree to the above.

### Payment

All products remain Bxxlght’s property until full payment is made. The price applicable is that set at the date on which you place your order. All transfers conducted through bxxlght.com are handled and transacted through third party dedicated gateways to guarantee your protection. Card information is not stored and all card information is handled over SSL encryption. Please read the terms & conditions for the payment gateway chosen for the transaction as they are responsible for the transactions made. limited to the purchase price of the product you purchased. Bxxlght is not responsible for any indirect losses which happen as a side effect of the main loss or damage.

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### Links

The Site may contain links to other websites beyond our control. We cannot be held responsible for content or privacy policies of such sites.

### Information on the Site

We do not guarantee that the content of the Site is at all-time free of inaccuracies or typographical errors. Neither do we guarantee that all information is up-to-date. Bxxlght may at any time change the content of the Site.

### Liability

Our liability for losses you suffer as a result of us breaking this Contract is strictly.

All refunds will be carried out primarily through the same payment option you used for your purchase. Expect the refund within 10 working days from the date that the package reached us.

Returns that are damaged will not be accepted and will be sent back to the customer without a refund. We reserve the right to charge a shipping and administration fee.

### Return and Exchange Policy - Swedish Customers

If you wish to change to another item, please contact us at [info@bxxlght.com](mailto:info@bxxlght.com) and we will give you instructions on how to change the item and send a return label that you can use to send the item back to us. When we have received the item and approved the return, we will send the new product.

We will pay for the return shipment and cost of sending the new product if we have the light box you want to change to in stock. If the light box you wanted to change to is not available we will make a full refund to you after deducting a shipping fee of 27 € to cover part of the cost that incurred by shipping the product.

Please be advised that the cost for returning our products (27 €) only applies if you use our postage labels and delivery service. If you choose not to use this service you will have to arrange the shipping of the product back to us at your own expense and risk.

If you wish to return a product:

Please contact us at [info@bxxlght.com](mailto:info@bxxlght.com) and we will give you instructions on how to change the item and send a return label that you can use to send the item back to us.

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### **Faulty or Incorrect Goods**

If the package and/or the content is damaged upon arrival, please report to the courier staff when you receive it. If any product you received is faulty or if you have received an incorrect item to that which you ordered we will ship a new product, if available in stock, as soon as we have received the product and approved the return. If the product is not available we will make a full refund to you.

### **Unclaimed Packages**

For packages that are not collected at your service point location within 14 days, Bxxlght reserves the right to charge a handling fee of 27 € to cover return administration/shipping and freight companies' administrative costs.

### **Return and Exchange Policy - International Customers**

Returns outside of Sweden are at the customer's expense. Please contact us at [info@bxxlght.com](mailto:info@bxxlght.com) and we will give you instructions on how to return the item.

When we have received the item and approved the return, we will carry out the refund. All refunds will be carried out primarily through the same payment option you used for your purchase. Expect the refund within 10 working days from the date that the package reached us. Please note that we are not repaying any shipping charges.

We will provide you with a pre-paid shipping label that you may choose to use. We will inform you of the return shipping cost by using our label when we email you instructions regarding the return process. If you choose to use our pre-paid shipping label we will then deduct the cost before making a refund.

### **Faulty or Incorrect Goods**

If the package and/or the content is damaged upon arrival, please report to the courier staff when you receive it. If any product you received is faulty or if you have received an incorrect item to that which you ordered we will ship a new product, if available in stock, as soon as we have received the product and approved the return. If the product is not available we will make a full refund to you. Please note that we are not repaying any return shipping charges that you have organized and paid for yourself, you will have to use our shipping label in order for us to reimburse the return shipping cost.

### **Unclaimed Orders**

If you refuse your order or if we can't deliver the goods because of incorrect information provided by you, we will deduct a fee to cover our shipping costs from your refund.

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